

## **Accessibility statement**

Worldline is committed to make its Worldline Sips documentation site accessible in accordance with Article 47 of Law n°2005-102 of February 11, 2005. To this end, the following strategy and actions are implemented :

- An internal audit realised in april 2022,
- A 2022-2023 action plan based on non-compliances revealed by the audit,
- A multi-year accessibility plan 2022-2024.

This accessibility statement applies to the whole Worldline Sips payment pages.

## **Conformity state**

The whole Worldline Sips payment pages(Paypages and Walletpages) are in partial compliance with the General Accessibility Standards (RGAA Version 4.0) due to the non-conformities and exemptions listed below.

## **Tests results**

The compliance audit realised by Worldline reveal that 54,6% of RGAA (version 4.0) criteria are met. After some improvements done in 2023, the conformity rate raised up to 83,7%.

Other improvements are in progress.

## **Non accessible content**

### ***Non-compliance***

- Some web pages do not have all the required graphic elements:
  - Appropriate style sheets
- Some grouping areas present in several web pages cannot be reached consistently or avoided.

### ***Exemptions for disproportionate workload***

The estimated charges concerning the 2 remaining non-conformities are considered disproportionate to the benefit obtained. Both are minor and linked to a common technical constraint.

## ***Content not subject to the accessibility obligation***

N/A

## ***Limitation of Worldline's liability***

This statement is limited to those items for which Worldline is responsible. As the page display is composed in part of elements that can be customized by the merchant, Worldline cannot make any commitment compliance of these elements.

## **Establishment of this declaration of accessibility**

This statement was established on 17/05/2022, and updated on 11/07/2023.

## **Feedback and contact**

If you are unable to access a content or service, you can contact the Paypages manager, to be directed to an accessible alternative or to obtain the content in another form. To do this, simply send an email to [sips@worldline.com](mailto:sips@worldline.com) with the subject line :« Report about Paypages accessibility »

## **Remedies**

If you have notified the website manager of a lack of accessibility

that prevents you from accessing a content or service of the portal and you have not received a satisfactory response, you can :

- Write a message to the Human Rights Defender <https://formulaire.defenseurdesdroits.fr/>
- Contact the delegate of the Human Rights Defender <https://www.defenseurdesdroits.fr/saisir/delegues> in your area.
- Send a letter by mail (free, do not put a stamp): Défenseur des droits Libre réponse 71120 75342 Paris CEDEX 07

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<https://design.numerique.gouv.fr/accessibilite-numerique/declaration-accessibilite/>